# **COVID-19** notice



In response to COVID-19, we are maintaining support, while reducing risk to the people who use our services, our staff and the community.

As vulnerable people attend our sites, we respectfully request that you:



Arrive on-time for your appointment



Stay in your vehicle or outside the building if you do arrive early



Reschedule your appointment if you have any cold or flu-like symptoms



Cover coughs and sneezes and dispose of used tissues



Stay 1.5 m away from other people



Hand sanitise frequently



Wash your hands with soap and water after using the restrooms

#### When you attend our centre for your appointment, you will need to:

## Check-in using our QR code

As directed by SA Health, staff, clients and visitors are required to check-in.



### **Answer screening questions**

Our staff will ask a set of screening questions relating to your physical health and whether you have been identified as a close contact of COVID-19 in the past 7 days.



#### Wear a mask

Anyone over the age of 12 will be required to wear a mask on site at all times. Should you hold an exemption from wearing a mask, you will be required to show us this upon arrival.

